



1. This document assumes that you have already had installed EzeScan properly from CD or from the EzeScan website, and that you have been asked by EzeScan Support to patch EzeScan up to a later version to rectify a problem you have reported.
2. Before you install from the EzeScan CD make sure you are logged into your PC with a user account that has local admin privileges. Local Admin rights are required to install and license the EzeScan software. Once that's done the user will not require local admin rights to run the software. For more information refer to FAQ 35 and FAQ 36 at <http://www.ezescan.com.au/faqs>
3. In your web browser go to <http://www.ezescan.com.au>
4. If you are not already registered with EzeScan, the register for your own website login and password using the Register link which appears on the top right of the web page.
5. Once your account has been registered and activated (this may take some time) by EzeScan, then login with your registered username and password.
6. Click on the **Downloads** menu item. Select the **Software Downloads** category.
7. Select the **EzeScan Patch Updates** category.
8. In the Files section of the webpage, A **EzeScan Patch 4.2.X.XX** link will appear. Confirm that your version installed meets the pre requisites and then click the **Download** Link to start the download. Click **I Agree** to the terms and conditions and then click **Download**.
9. Unzip the file and run setup.exe. Follow the prompts till complete.
10. Then Use **Start->All Programs->EzeScan->EzeScan 4.2** to start EzeScan.
11. Use the **EzeScan Help->About->More Details** screen to display the new version information for the EzeScan you've just installed.
12. Retest your job and see if your problem has been resolved.If not please advise support@ezescan.com.au that your problem has not been resolved.
13. For more detailed information on using EzeScan please refer to the **EzeScan Help->User Guides** (or press the **F1** function key).
14. To close EzeScan use **File->Exit**.
15. For more installation information contact your local reseller.